



Sunshine Disposal & Recycling

To our New Customer,

On March 15, 2022, the Kettle Falls City Council entered into a contract with Sunshine Disposal & Recycling to provide refuse collection services within the corporate limits of Kettle Falls. We are a fourth-generation family-owned business that has been serving communities within Stevens County since 2004. Residents of Kettle Falls may have seen our bright yellow refuse trucks at work in other areas of Stevens County.

During the first two weeks of May 2022, at no additional cost to you, we will be delivering a refuse cart to your residence. The carts come in three sizes 32, 64, 96 gallons. The 32 gallon equates to a single garbage can. Based on your current service level, we will be providing a corresponding cart. Please note that due to the change in the type of refuse truck being used, your current garbage can will no longer be able to serviced. If the refuse cart needs to be repaired, replaced or the level of service adjusted please call us at (509) 685-0109.

Sunshine Disposal will be billing residential accounts for service provided. Our bills will be generated based on serviced provided in the previous month. The first bill will look a little different than a normal billing cycle as we will be starting our billing in the middle of the month.

Sunshine Disposal & Recycling offers several convenient ways for customers to pay their bill. Payments may be deposited into a physical drop box at City Hall. Customers may also utilize our website at www.sunshinedisposal.com; or our customer service center at (509) 924-5678, Monday through Friday between 8am and 5pm to make a payment over the phone. A remittance envelope will also be included with the bill each month for customers who wish to send their payment via US Mail.

We are honored to serve your community. Our employees are local residents who live and work in Stevens County. Our core values include exemplary service, operational safety and long term support the communities we service.

Thank you so much for this opportunity!

Paul Dionne
Stevens District Manager
509-685-0109

Dear Citizens:

The decision to contract with Sunshine Disposal for sanitation services was very difficult and came with much soul searching and review. The cost of replacing and upgrading the City's current sanitation equipment would require significant rate increases. Modernizing the department to meet future needs were prohibitive. With a vacant position in the Public Works department, the need for rate increases, and the City not able to offer a variety of sanitation services, the decision was made to enter a contract with Sunshine Disposal.

Some of you have had several questions and we hope the following helps. If you have additional questions, please feel free to contact City Hall at 509-738-6821.

When will Sunshine Disposal begin picking up my garbage?

Thursday, May 19, 2022 will be the first day Sunshine Disposal will pick up residential garbage. Please use the container they provide and have it setting out by 6:00 a.m.. Place your can the same place you are currently setting it. If they would like you to set it in a different location, Sunshine Disposal will contact you. The good news is your garbage day will always be Thursday unless Thursday falls on a holiday. Commercial pickup will begin the week of May 16th depending on your schedule set up with Sunshine Disposal.

When will I receive my final bill from the City for garbage services?

You should have your final utility bill that includes garbage services from the City no later than June 1, 2022. for services provided from April 16th—May 15th. After your final bill, all garbage services will be billed by Sunshine Disposal. Water and sewer services will continue to be billed by the City.

Do we have to have garbage services?

Yes, Kettle Falls Municipal Code Chapter 8.04.040 "*Disposal required. The maintenance of health and sanitation requires all property owners or occupants of premises within the city of Kettle Falls to use the garbage collection and disposal system...*"

Does the Public Works Department have the same number of personnel?

No, and this was a big consideration when deciding to contract sanitation services. The Public Works department had a vacant position and City Council determined not to fill the vacancy.

When will I receive my new garbage can (Toter)?

Sunshine Disposal will begin delivering toters and dumpsters the week of May 4, 2022. Your current garbage service level will determine what they deliver. For example, a residence that currently has one 32 gallon can will be delivered one 32 gallon toter. A residence with two 32 gallons cans will receive one 64 gallon toter. Please note the 20 gallon garbage can option will no longer be available after May 16th. (copy of the rates

effective May 16, 2022 is attached)

Customers who currently use a dumpster will be contacted directly by Sunshine Disposal to review different options available for your sanitation needs.

If you decide you would like to upgrade or downsize your current garbage service please contact city hall at 509-738-6821.

Do I have to buy my toter?

No, not unless it is damaged or stolen. The cost of a toter is included in the posted rates. However, a monthly rental fee is added to all dumpsters, also depicted on the posted rate sheet.

What about the smaller 20 gallon trash cans?

The smaller 20 gallon trash can option will no longer be available after May 16th. City Council is currently working together to offer a low-income discount for qualifying applicants. This is in the very preliminary stages, so there are no details to report at this time.

What sizes of toters are available?

There are three sizes of toters available. The following picture will give you an idea of their size. From smallest to largest, 32 gallon, 64 gallon and 96 gallon toters are available to meet your sanitation needs.



Kettle Falls Estimated Residential Commercial Rates
Includes Applicable Taxes

SERVICES AND RATES

WEEKLY RESIDENTIAL TOTES SERVICE

1-32 GALLON	Mthly Rate	\$ 19.30
1-64 GALLON	Mthly Rate	\$ 24.77
1-96 GALLON	Mthly Rate	\$ 31.44
2-64 GALLON	Mthly Rate	\$ 41.12
2-96 GALLON	Mthly Rate	\$ 53.98
3-64 GALLON	Mthly Rate	\$ 66.19
3-96 GALLON	Mthly Rate	\$ 84.56
Extra can	Per Unit	\$ 5.28
Bulky waste by yard	Per Unit	\$ 28.59
Return Trip fee	Per Each	\$ 5.73
Each Appliance	Per Unit	\$ 25.77
Cart Re-Delivery	Per Unit	\$ 7.73

WEEKLY COMMERCIAL TOTES SERVICE

1-32 GALLON	Mthly Rate	\$ 19.30
1-64 GALLON	Mthly Rate	\$ 24.77
2-64 GALLON	Mthly Rate	\$ 42.15
3-64 GALLON	Mthly Rate	\$ 66.19
4-64 GALLON	Mthly Rate	\$ 103.28
1-96 GALLON	Mthly Rate	\$ 31.44
2-96 GALLON	Mthly Rate	\$ 53.98
3-96 GALLON	Mthly Rate	\$ 84.55
4-96 GALLON	Mthly Rate	\$ 132.48
EXTRA CAN	Per Unit	\$ 5.53
Return Trip	Per Each	\$ 6.01
Cart Re-Del fee	Per Each	\$ 7.75
Roll out charge	Per Each	\$ 4.31
Unlock/Lock Gate	Mthly Rate	\$ 12.85

PERMANENT DUMPSTER - RENT

<u>2-Yard</u>	Mthly Rate	\$ 9.68
<u>3-Yard</u>	Mthly Rate	\$ 12.17
<u>4-Yard</u>	Mthly Rate	\$ 14.51
<u>6-Yard</u>	Mthly Rate	\$ 19.03
<u>8-Yard</u>	Mthly Rate	\$ 23.26

Kettle Falls Estimated Residential Commercial Rates
Includes Applicable Taxes

PERMANENT DUMPSTER - SERVICE

1x Per Week Service

<u>2-Yard</u>	Mthly Rate	\$ 126.45
<u>3-Yard</u>	Mthly Rate	\$ 190.86
<u>4-Yard</u>	Mthly Rate	\$ 234.39
<u>6-Yard</u>	Mthly Rate	\$ 392.75
<u>8-Yard</u>	Mthly Rate	\$ 458.91

2x Per Week Service

<u>2-Yard</u>	Mthly Rate	\$ 278.64
<u>3-Yard</u>	Mthly Rate	\$ 421.24
<u>4-Yard</u>	Mthly Rate	\$ 494.46
<u>6-Yard</u>	Mthly Rate	\$ 722.50
<u>8-Yard</u>	Mthly Rate	\$ 948.10

Will Call or Extra Pickups

<u>2-Yard</u>	Per Each	\$ 55.27
<u>3-Yard</u>	Per Each	\$ 92.24
<u>4-Yard</u>	Per Each	\$ 115.95
<u>6-Yard</u>	Per Each	\$ 169.24
<u>8-Yard</u>	Per Each	\$ 201.41

MISCELLANEOUS

<i>Extra Bag, box, or can</i>	Per Unit	\$ 5.53
<i>Extra Yardage</i>	Per Unit	\$ 29.83
<i>Lock fee (SDR Supplied)</i>	Per Each	\$ 16.84
<i>Delivery Charge</i>	Per Each	\$ 49.00
<i>Return trip</i>	Per Each	\$ 6.01
<i>Roll Out (per occ > 8')</i>	Per Each	\$ 4.31
<i>Gate Charge- per month</i>	Mthly Rate	\$ 12.85
<i>Appliance fee</i>	Per Unit	\$ 25.77
<i>Lock Bar</i>	Per Install	\$ 50.35
<i>Lids</i>	Per Each	\$ 71.92
<i>Toter Redeliver fee</i>	Per Each	\$ 7.73
<i>Lost toter fee</i>	Per Each	\$ 84.21
<i>NSF Fee</i>	Per Each	\$ 40.62

For a temporary dumpsters please contact Sunshine Disposal at (509) 685-0109 for applicable fees



Sunshine

Disposal & Recycling®

www.sunshinedisposal.com
509-924-5678



Sunshine Disposal & Recycling is pleased to present you with this information about our automated cart pickup system. We have selected this system because it is customer friendly, efficient, and maximizes workplace safety. The combination of a more efficient collection system and greater workplace safety helps our company keep our long-term costs stable. If you have any questions please do not hesitate to contact our office.

1. What is Automated Collection?

Automated Collection is a unique system of refuse collection. Each customer is furnished with a special cart. The customer will place the cart out for service on collection day either at the end of their driveway, at the curb, or in the alley. The garbage truck is equipped with a mechanized lifting arm on one side (the driver may request that you place your cart in a specific location). The arm will lift each cart and dump the garbage into the truck body. The arm is controlled from inside the truck's cab so the operator does not have to leave the vehicle to dump the cart. The whole process takes only about 12 seconds. After collection, the customer rolls the cart to its storage place. The cart fits easily through most doors and gates making it convenient around the house and yard.

2. May I continue to use my old trash cans?

Since the new automated truck is NOT capable of picking up your old trash cans, please do not use them anymore. The new carts are sized to equal the number of your old cans. For example, if you subscribe to 2 standard cans (1 can = 32 gallons) you will receive one 64-gallon cart. PLEASE START USING YOUR NEW CART AS SOON AS IT IS DELIVERED.

3. What kind of refuse can I put in the container?

Normal household trash is acceptable. Absolutely No Hot Ashes, No Dangerous Waste, No Hazardous Waste, No Rocks, No Dirt, No Sod, No Building Debris, No Liquids, and No Flammables. We encourage you to use plastic bags for wet garbage and to occasionally clean your cart with soap and water.

Your cart is cleaner, quieter, and designed to make your garbage duties less of a chore. Sunshine has selected a cart that is constructed of durable plastic. The plastic is impervious to odors and household chemicals and as a result, the cart will not corrode or deteriorate. Fixed lids (NO MORE LOST LIDS!) should be shut to keep animals, household pets, and precipitation out.

4. What do I do with my occasional extra garbage?

Please place extra garbage in plastic bags and place them to the side, 3 feet from the cart. The driver will empty your cart, re-load the extra garbage into the cart, and then dump it again. Extra garbage fees apply to these extra units as well as for overfilled carts where the lid cannot be closed to less than 6" from the rim. Each time the collection route driver leaves the truck to dump extras or to reposition the cart, the

efficiencies of the automated system are reduced. If you frequently place extra garbage out for collection, we recommend that you upgrade the size of your container.

5. Where do I place my Cart for collection?

Please place your cart face forward within 3 feet of the road or curb. Your cart must not be placed within 3 feet of any object (i.e. car, mailbox). If you have multiple carts, please allow 3 feet between each cart. Carts too far away from the service location may get missed.

6. What if vehicles block carts in the street or alley?

Please park cars out of the way to accommodate the automated pick up system. The first time a cart is placed in a position that is unacceptable, the driver will move the cart to a location that will accommodate the truck. Please continue to place the cart in the new location. The driver will also leave a notification to instruct the resident. If placement is an ongoing problem.

7. Who replaces damaged carts?

Sunshine Disposal & Recycling expects customers or vandals who abuse or damage the carts to pay to replace them. Molded containers are extremely durable and can withstand even the toughest abuse. Sunshine will replace Carts that fail in the normal course of business.

8. What happens when a Customer moves?

If you are moving please call our office and notify us of your last day of service. Please leave the cart out so that we may remove it. Our company's name and serial number are permanently applied to each container.

9. What if my cart is stolen or destroyed?

Each cart is the responsibility of the customer at all times. Please report your stolen cart to our office. Sunshine Disposal & Recycling will replace the cart at the expense of the customer. We will record the serial number of each cart and try to recover all stolen carts.

10. What if I want to label my cart?

If you wish to identify your cart, please call our office and we will supply you with a label.

11. What if garbage is stuck in my cart?

Large bags or objects may get stuck in the bottom of your cart. If this occurs, please use smaller bags or compress material to fit less snugly.